In the Claims

Please amend claims 1-5, 7, and 9-18 as shown herein.

Please add new claims 22-25 as shown herein.

Claims 1-25 are pending and are listed following:

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1.   (currently amended)   An automated warranty fulfillment system for ~~consumables~~ a consumable item that is consumed during operation of a device, the system comprising:

~~a memory disposed on said consumable;~~

10   ~~an interface for facilitating communication between said consumable and an~~ a device;

~~warranty information originally stored on said memory;~~

~~use data obtained after installation of said consumable; and~~

~~a set of computer-executable code instructions for interacting with a~~
15 ~~user, wherein said code instructions use fulfillment information selected from~~ ~~responses obtained from said user, said warranty information, and said use data~~ ~~to complete warranty requirements.~~

an interface configured to facilitate communication between the consumable item and the device;

20   a memory disposed on the consumable item, the memory configured to store warranty information corresponding to the consumable item, and store consumable use data corresponding to installation of the consumable item in the device and use of the consumable item during operation of the device; and

computer executable instructions configured to obtain the warranty
25 information and the consumable use data to complete warranty requirements to substantiate a warranty claim for the consumable item.

2. **(currently amended)** The system of claim 1 wherein the consumable ~~is~~ item includes an image forming consumable.

3. **(currently amended)** The system of claim 2 further ~~comprising: additional computer-executable code instructions for forming~~ comprising additional computer executable instructions configured to generate an image of ~~said completed~~ the warranty requirements when completed.

4. **(currently amended)** The system of claim 1 further comprising[[:]] a processor disposed on ~~said~~ the consumable ~~for executing said set of computer-executable code~~ item, the processor configured to execute the computer executable instructions, and wherein ~~said executed~~ the computer executable instructions are communicated to ~~said~~ the device ~~over said~~ via the interface.

5. **(currently amended)** The system of claim 1 wherein ~~said~~ a user of the device can interact ~~interacts~~ with ~~said~~ the automated warranty fulfillment system using a host system connected to ~~said~~ the device.

6. **(original)** The system of claim 5 wherein said host system comprises a general purpose computer.

7. **(currently amended)** The system of claim 1 ~~wherein said set of computer-executable code instructions communicates said completed~~ further comprising additional computer executable instructions configured to communicate the warranty requirements to a warranty issuer over a data network.

8. **(original)** The system of claim 7 wherein said data network comprises the Internet.

9. **(currently amended)** A method for automating warranty fulfillment for a consumable item that is consumed during operation of a device, the method comprising the steps of:

~~storing warranty data onto memory disposed on said consumable;~~

~~interfacing said consumable with a home device;~~

~~obtaining use related information after installation of said consumable;~~

~~executing warranty fulfillment software disposed on said consumable memory;~~

~~prompting a user for warranty relevant data;~~

~~assembling warranty fulfillment information from selected ones of said warranty data, said use related information, and said warranty-relevant data; and~~

~~completing warranty requirements responsive to said assembling step.~~

monitoring use of the consumable item during operation of the device;

storing consumable use data on a memory disposed on the consumable item;

obtaining warranty information stored on the memory;

obtaining the consumable use data stored on the memory;

prompting a user of the device for user-provided information corresponding to the consumable item; and

completing warranty requirements with the warranty information, the consumable use data, and the user-provided information to substantiate a warranty claim for the consumable item.

10. (currently amended) The method of claim 9 ~~further comprising the step of: connecting a host system to said device, wherein said prompting step is presented on a display of said host system~~ wherein prompting the user includes displaying a user interface through which the user-provided information corresponding to the consumable item can be obtained.

11. (currently amended) The method of claim 9 further comprising ~~the step of: printing said completed~~ printing a warranty form when completing the warranty requirements, the warranty form including the warranty information, the consumable use data, and the user-provided information.

12. (currently amended) The method of claim 9 further comprising ~~the step of:~~ electronically communicating said ~~completed~~ warranty requirements to a warranty issuer when the warranty requirements are completed.

13. (currently amended) The method of claim 9 further comprising ~~the step of: performing diagnostic testing on said consumable~~ performing a diagnostic test of the consumable item to determine a warranty-related problem corresponding to the consumable item.

14. (currently amended) The method of claim 13 further comprising ~~the step of:~~ comparing diagnostic test information with ~~said warranty data~~ the warranty information to determine applicability of ~~said warranty~~ the warranty claim for the consumable item.

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15. **(currently amended)** The method of claim 9 further comprising ~~the steps of: temporarily~~ storing ~~said warranty data and said use-related information~~ the warranty information, the consumable use data, and the user-provided information in an external memory such that the warranty requirements can be completed when ~~said~~ the consumable item is inoperable.

16. **(currently amended)** The method of claim 15 further comprising ~~the steps of~~:

executing warranty fulfillment software ~~disposed~~ stored on a memory ~~of a new~~ that is disposed on a replacement consumable; ~~and~~, the warranty fulfillment software being executed to complete the warranty requirements with the warranty information, the consumable use data, and the user-provided information stored in the external memory.

~~assembling said warranty fulfillment information from selected ones of said temporarily stored warranty data, said temporarily stored use-related information, and said warranty relevant data obtained by said new consumable.~~

17. **(currently amended)** A consumable <u>item</u> for a device comprising:

means for storing warranty terms on ~~said~~ <u>the</u> consumable <u>item</u>;

means for obtaining post-installation information ~~regarding said~~ <u>when the</u> consumable <u>item is installed in the device</u>;

means for storing ~~said~~ <u>the</u> post-installation information on ~~said~~ <u>the</u> consumable <u>item</u>;

means for interacting with a user ~~for fulfilling~~ <u>to obtain user-provided warranty information corresponding to the</u> consumable <u>item</u> ~~warranty requirements~~; and

means for completing warranty fulfillment information <u>for the consumable item</u> from at least one of:

~~said~~ <u>the</u> warranty terms;

~~said~~ <u>the</u> post-installation information; and

~~said means for interacting~~ <u>the user-provided warranty information</u>.

18. **(currently amended)** The consumable of claim 17 further comprising:

means for interfacing said consumable <u>item</u> with said device.

19. **(original)** The consumable of claim 17 further comprising:

means for communicating with a host system operated by said user.

20. **(original)** The consumable of claim 17 further comprising:

means for forming an image of said completed warranty fulfillment information.

21.   (original)   The consumable of claim 17 further comprising:

means for communicating said completed warranty fulfillment information to a warranty issuer.

5   Please add new claims 22-25 as follows:

22.   (new)   The system of claim 1 further comprising additional computer executable instructions configured to generate a user interface for display through which user-provided information corresponding to the

10   consumable item can be obtained to further complete the warranty requirements.

23.   (new)   The system of claim 1 further comprising additional computer executable instructions configured to perform diagnostic testing of

15   the consumable item to determine a warranty-related problem corresponding to the consumable item.

24.   (new)   The system of claim 1 further comprising additional computer executable instructions configured to perform diagnostic testing of

20   the consumable item to determine a warranty-related problem corresponding to the consumable item, the additional computer executable instructions further configured to compare diagnostic test information with the warranty information to determine applicability of the warranty claim for the consumable item.

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25.   (new)   The system of claim 1 further comprising a second memory external to the consumable item and configured to store the warranty information and the consumable use data such that the warranty requirements can be completed when the consumable item is inoperable.

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